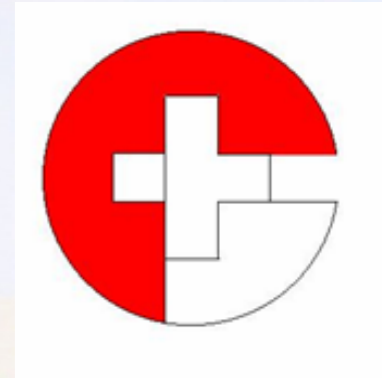


# Factors affecting the increase in efficiency of the Emergency Department in Rybnik

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Keywords: Emergency Department, efficiency, change



## 1. INTRODUCTION

The specificity of patients in a state of emergency threat is undoubtedly an impulse to improve the efficiency of the emergency department. It has to improve the quality of health services and medical procedures performed and to increase the speed of their performance.

## 2. OBJECTIVE

Analysis of the effectiveness of the changes introduced for the implementation of health services provided in the Emergency Department of the Wojewódzki Szpital Specjalistyczny nr 3 in Rybnik.

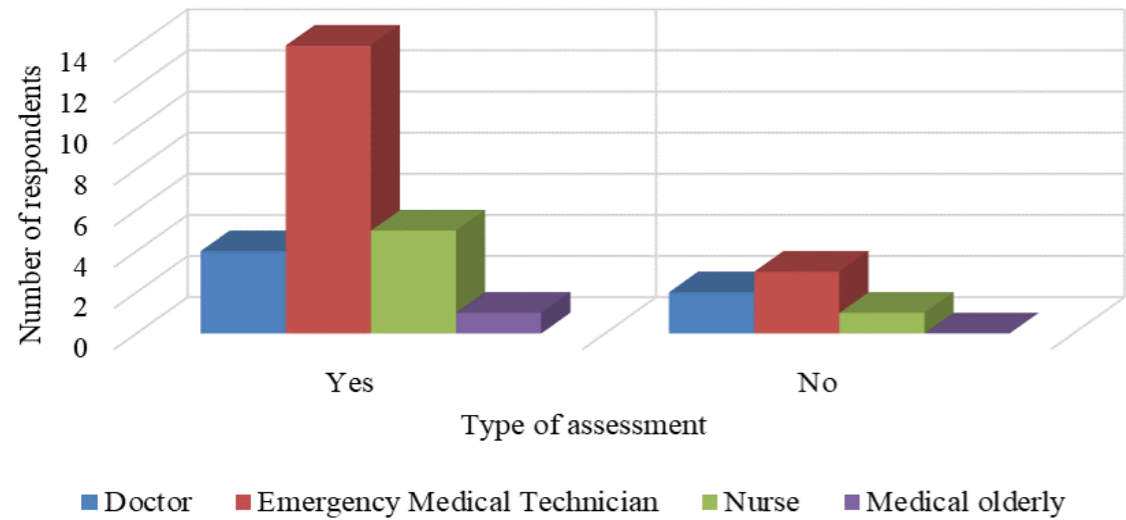


## 3. MATERIALS AND METHODS

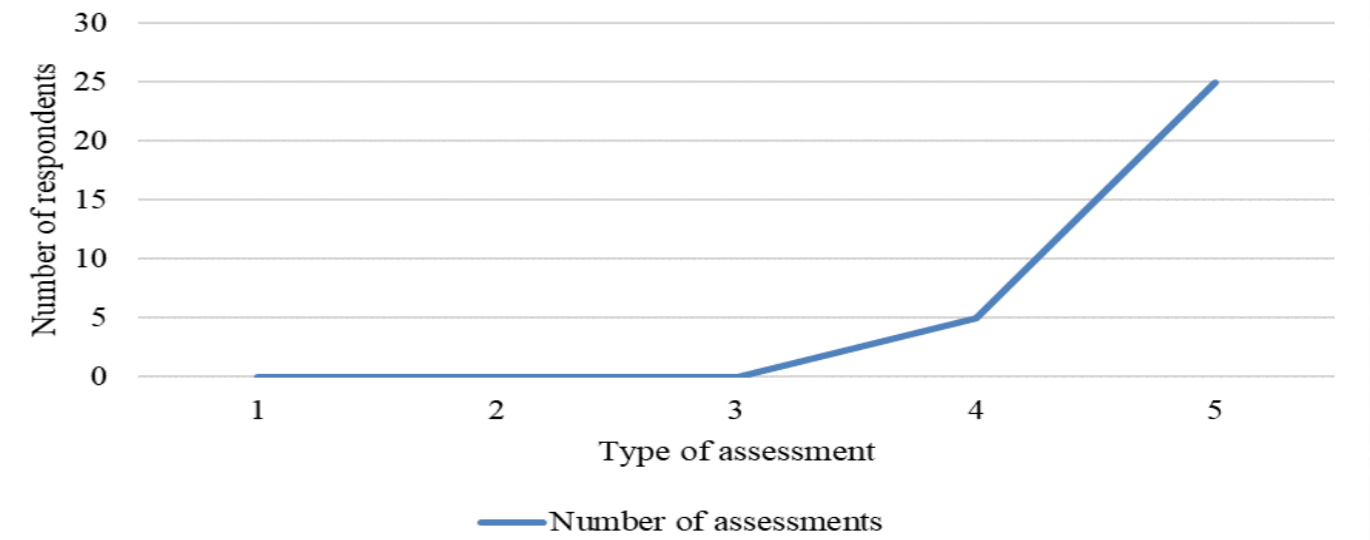
The surveys were conducted on the basis of data obtained from questionnaire completed by employees of the Emergency Department, as well as information made available by the Hospital. The diagnostic survey method was used using the survey technique and the use of the tool - survey questionnaire.

## 4. RESULTS

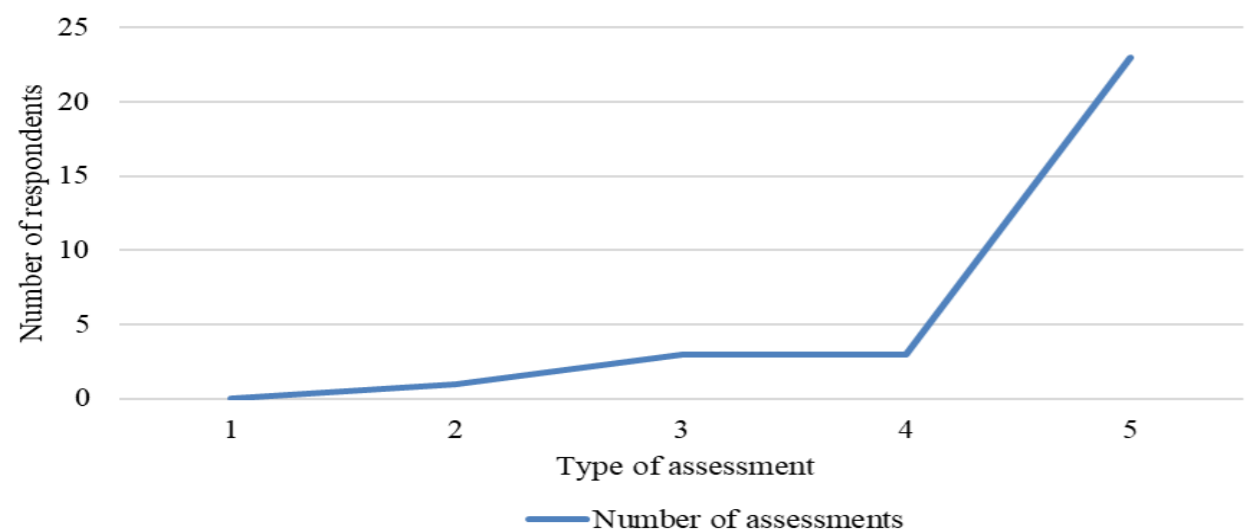
I. Introduction of the position of coordinating nurse / EMT coordinating the emergency room during the 12 hour shift.



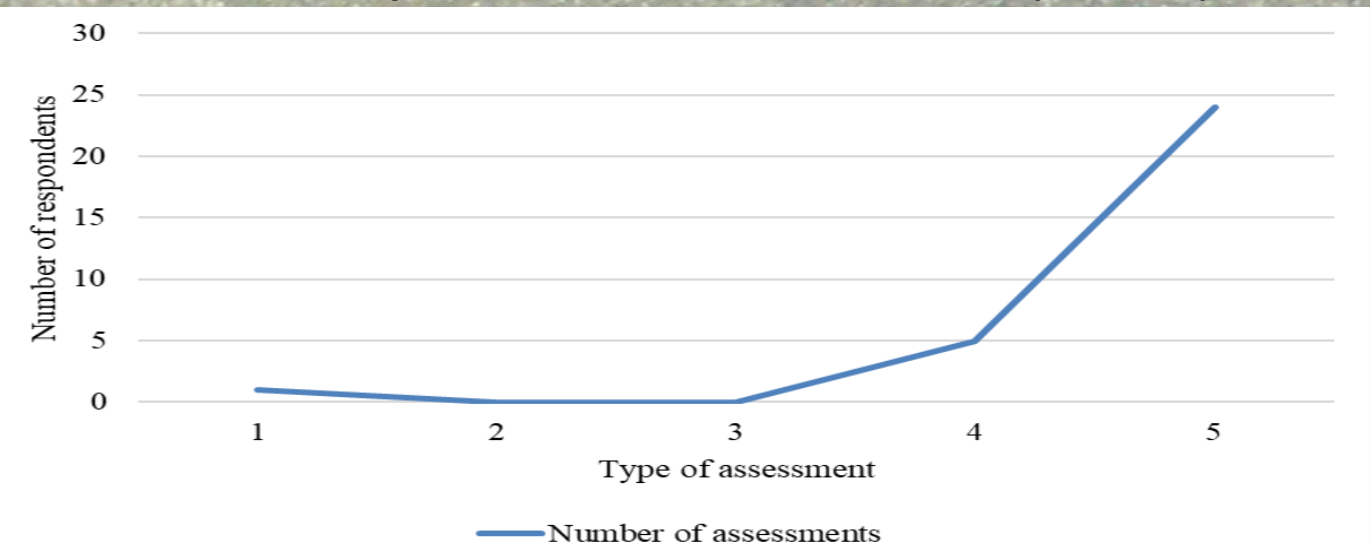
III. Introduction of the Admission Room (scale 1-5).



II. Establishment of X-Ray and computed tomograph in ER (scale 1-5).



IV. Introduction of a separate room of TRIAGE for children (scale 1-5).



## 5. CONCLUSIONS

- ♦ **Acceleration** of the diagnostic and therapeutic process
- ♦ **Accelerating** the admission of patients to the Emergency Department

- ♦ **Increasing** the complexity of patient protection, which gives a better therapeutic effect
- ♦ **Increased** safety of patients coming to the hospital